



Excellence in Education and / or Staff Development

Summary

This award specifically recognises organisations that can show outstanding achievements in developing and delivering impactful training programmes for staff. The submission should provide a clear explanation of achievements, by whom and how it compares to other organisations.

Submission

The submission should include a brief description of the service and its size. It should summarise exactly why the team believe they should be recognised with an award in Excellence in Education and / or Staff Development.

There needs to be a brief description of the strategy and approach to staff training and development. It should address the following key areas:-

1. Innovation and Approach

- Describe the unique elements of your staff development programme, highlighting new and creative approaches used.
- Explain how these approaches address specific needs within the organisation / department.
- Demonstrate how the chosen methods differ from traditional training and development strategies.

2. Individual Performance Improvement

- Provide evidence showcasing how the approach to staff development has led to demonstrably improved individual performance.
- This could include metrics like increased accuracy, reduced processing times, improved customer satisfaction scores, or higher qualification attainment.
- Share testimonials or case studies illustrating individual staff member development as a result of the approach taken.

3. Organisational Success Contribution

- Explain how the staff development program has contributed to the overall success of your organisation.
- This could include quantifiable improvements in areas like efficiency, cost savings, revenue collection, benefits processing, debt collection, or service delivery.
- Provide data or reports that demonstrate the programme's positive impact on organisational outcomes.

The Awards panel will be looking for a clear explanation of what has been achieved and how it contributes towards the performance of the overall service.

Submissions should be concise and well-organised, focusing on the most impactful aspects of your programme. Visual aids such as graphs, charts, or pictures can be helpful in showcasing your achievements.

Note

Additional evidence is not required during the submission process. Supporting information may be requested by an Inspection Team, at a later date.