



Excellence in Innovation

Summary

This award specifically relates to organisations who can demonstrate they have been innovative in implementing projects, products, or procedures. This could be based on information technology, service delivery, or working practices, which have been adopted and implemented within the organisation. The submission should provide a clear explanation of the innovation and how it relates to the activity being delivered.

Submission

The submission should include a brief description of the service and its size. It should summarise exactly why the team believe they should be recognised with an award in Excellence in Innovation.

It must describe the innovative activity and explain the driver for the innovation and how it contributes to the corporate agenda of the organisation.

There should be a brief description of the service, setting out what the service area currently does. It should show how the service area is using the innovation to improve the service it provides. Details of how this has contributed towards improved performance, enhanced customer satisfaction levels and if appropriate, reduced costs should be included. How the service area works in partnership with external parties, if appropriate, should be demonstrated.

The submission should focus on the contribution of staff members, with a clear explanation of how the innovation has been achieved; this includes brief details of how it operates.

The Awards panel will be looking for a clear explanation of what has been achieved and how the innovation contributes towards the performance of the overall service.

Note

Additional evidence is not required during the submission process. Supporting information may be requested by an Inspection Team, at a later date.